



ASSOCIATION CONNECTING
ELECTRONICS INDUSTRIES®

IPC-1710A

OEM Standard for Printed Board Manufacturers' Qualification Profile

Developed by the OEM council of the IPC, the MQP sets the standard for assessing PWB manufacturers capabilities and allows PWB manufacturers to more easily satisfy customer requirements.

IPC-1710A
May 2004

A standard developed by IPC

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The material in this standard was developed by the OEM Council of the Institute for Interconnecting and Packaging Electronic Circuits.

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FOREWORD

It is not intended that this Manufacturers' Qualification Profile (MQP) satisfies all the requirements of the customer, however, conscientious maintenance of this document and or registration to ISO 9000 requirements should satisfy the major concerns. Thus, audits should be simpler, required less frequently, and facilitate less paper work as customers and suppliers work closer to meeting each others needs.

ACKNOWLEDGMENTS

The IPC is indebted to the members of the OEM council who participated in the development of this document. A note of thanks is also expressed to the members of the IPC Presidents Council for their review and critique and construction recommendations in finalizing the principles developed for the MQP.

Although the IPC is grateful for all the involvement and individual contributions made in completing the MQP a special acknowledgment is extended to the following individuals. It was their dedication and foresight that made this publication possible.

Rudolfo Archbold
Digital Equipment Corp

Rick Iantaffi
Northern Telecom

Don Noel
Harris Corp. - Computer Sys. Div

Mario Suarez-Solis
Encore Computer Corp.

Patrick Bernardi
IBM

Sue Jones
Wilcox Electric

Rick Smith
Compaq Computer Corp.

Gordon Wolfram
Raytheon Company

Vernon Brown
Motorola, Inc.

Chuck Krzesicki
Honeywell Avionics Division

Peter Solecky
IBM

Jerald G. Rosser
Hughes Missile Operations Div.

Don Holt
Texas Instruments

Thomas Kurtz
Hughes Defense Communications

Joseph F. Sterba
Honeywell, Inc.

Jamie Zanius
Wellborn Industries Ltd.

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SECTION 1.1

COMPANY DESCRIPTION

DATE COMPLETED 3-1-11 Updated

GENERAL INFORMATION			
LEGAL NAME Electrotek Corporation			
PHYSICAL ADDRESS 7745 S 10 th Street			
CITY Oak Creek	STATE WI	ZIP 53154	
PROVINCE	COUNTRY US		
TELEPHONE NUMBER 414-762-1390	FAX NUMBER 414-762-1510	TELEX NUMBER N/A	
E-MAIL ADDRESS sales@boards4u.com	MODEM NUMBER N/A	DATE FOUNDED 1968 <input type="checkbox"/> PUBLIC <input checked="" type="checkbox"/> PRIVATE	
INTERNET URL Boards4u.com	FTP SITE FTP.boards4u.com		

MANAGEMENT
PRESIDENT John Johnson
CHIEF OPERATING OFFICER John Johnson
VICE PRESIDENT OF MANUFACTURING Dave Dretzka
VICE PRESIDENT OF QUALITY Dan Wells
VICE PRESIDENT OF MARKETING/SALES Rob Meskimen
VICE PRESIDENT OF CUSTOMER SERVICE Rob Meskimen
WASTE TREATMENT MANAGER (POLLUTION PREVENTION) Rod Maass

CORPORATE DESCRIPTION	NUMBER OF EMPLOYEES		COMMENTS
	CORPORATE	SITE	
DESIGN AND DEVELOPMENT	N/A		
ENGINEERING	13		
MANUFACTURING CONTROL	4		
MANUFACTURING	DIRECT	90	
	INDIRECT	12	
QUALITY CONTROL	QUALITY ENGINEERS	2	
	INTERNAL AUDITORS	5	
	GENERAL MANAGEMENT	2	
ADMINISTRATION	15		
TOTAL	143		

SECTION 1.2

SITE DESCRIPTION

(TO BE COMPLETED FOR EACH SITE)

DATE COMPLETED 12-5-09
ATTACH APPROPRIATE CHARTS (OPTIONAL)

MANUFACTURING FACILITY

COMPANY NAME		Electrotek	
PHYSICAL ADDRESS		Stated above	
CITY	STATE	ZIP	
PROVINCE	COUNTRY		
TELEPHONE NUMBER	FAX NUMBER	TELEX	
E-MAIL ADDRESS	MODEM NUMBER	YEARS IN BUSINESS	
INTERNET URL	FTP		
PRINCIPLE PRODUCTS/SERVICES/SPECIALTIES High reliability, High Technology , Complex and Military PCB Manufacturer	BUSINESS CHARACTERIZATION (HIGH VOLUME, QUICK TURN-AROUND, ETC.) Small to mid volume and quick turn around offering specialized technology.		

FACILITY MANAGEMENT	TITLE	REPORTS TO (Function/Job Title)
OVERALL OPERATION RESPONSIBILITY FOR THIS SITE John Johnson	President	Board of Directors
MANUFACTURING Dave Dretzka	Operations Manager	President
TECHNICAL/ENGINEERING Doug Jeffery	Engineering Manager	Operations Manager
MATERIALS/PRODUCTION CONTROL Mike Donahue	Production Control Supervisor	Operations Manager
PURCHASING Kris Brzezinski	Purchasing Agent	Operations Manager
QUALITY Dan Wells	Director of Mfg Quality Control	President
SALES REPRESENTATIVE Rob Meskimen	Director of Sales	President
WASTE MANAGEMENT Rod Maass	Environmental Health and Safety Manager	President

BUILDINGS				SYSTEMS (INDICATE % COVERAGE)						
	AGE	AREA (Sq. Ft.)	Construction (Wood/Brick)	Power Conditioning	Heating	Ventilation	Air Conditioning	Sprinklers	Waste Treatment	Other
Office	28	10000	Steel / Brick	80	100	100	100	0	0	
Manufacturing	various	49000	Steel	85	100	100	85	85	100	
Storage	10	1000	Steel	0	100	100	100	0	0	

SAFETY AND REGULATORY AGENCY REQUIREMENTS

Are fire extinguishers functional and accessible to employees?	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	What is the distance to the nearest fire station? (in minutes)	<5 Minutes
Do you conform to local/federal environment protection agency requirements?	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	Date of last OSHA visit Date of last EPA visit	
Are you currently operating under a waiver or in violation of local government requirements?	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO	Other Agency Audits, UL, ISO 9000, NECQ, CSA Approval and Number	<input checked="" type="checkbox"/> UL # E53571 <input type="checkbox"/> CSA # _____ <input checked="" type="checkbox"/> ISO 9000# 002838 <input checked="" type="checkbox"/> Other Mil-PRF-31032 / 55110
Do you have a safety program? Describe below.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	Hazardous Waste Number Trade Waste Account Number	WIT560010795

PLANT PERSONNEL (TOTAL EMPLOYEES)

Regular	Contract	Office	Technical/Engineering	Production	Full-Time QA	Part-Time QA	Union	Non-Union	Union Name	Contract Expires (Date)
	0	15	13	105	10	0	0			

COMMENTS

Safety Program – Hazardous Communication Training and are tested.

SECTION 2.1

PROCESS

DATE COMPLETED 12-5-09

This section is intended to provide overview information on the processes used to fabricate printed board products.

Site Capability Snapshot (Please Check all that apply)

Designators		Remarks
A	Conductor Forming Processes <input checked="" type="checkbox"/> Subtractive <input checked="" type="checkbox"/> Thin Foil Subtractive less than .5 oz. <input type="checkbox"/> Semi-Additive <input type="checkbox"/> Additive (Electro-less) <input type="checkbox"/> Black Hole <input type="checkbox"/> Thick Film Paste and Fire <input type="checkbox"/> Thin Film Semi-conductor Sputtering <input type="checkbox"/> Other:	
B	PTH Materials and Processes <input checked="" type="checkbox"/> Acid Copper <input type="checkbox"/> Pyro-Phosphate Copper <input type="checkbox"/> Full Built Electro-Less <input type="checkbox"/> Gold Paste <input type="checkbox"/> Copper Paste <input type="checkbox"/> Gold Conductor Sputtering <input type="checkbox"/> Nickel Conductor Sputtering <input type="checkbox"/> Other:	
C	Permanent Over-plating <input type="checkbox"/> Tin <input type="checkbox"/> Tin-Lead <input type="checkbox"/> Tin-Nickel Alloy <input checked="" type="checkbox"/> Nickel <input checked="" type="checkbox"/> Nickel Gold (Hard) <input checked="" type="checkbox"/> Nickel Gold (Soft) <input type="checkbox"/> Nickel Rhodium <input type="checkbox"/> Conductive Polymer <input checked="" type="checkbox"/> Other: ENIG, Immersion Silver, OSP	

D	Permanent Selective Plating	<input type="checkbox"/> Tin <input type="checkbox"/> Tin-Lead <input type="checkbox"/> Tin-Nickel Alloy <input checked="" type="checkbox"/> Nickel <input checked="" type="checkbox"/> Nickel Gold (Hard) <input checked="" type="checkbox"/> Nickel Gold (Soft) <input type="checkbox"/> Nickel Rhodium <input checked="" type="checkbox"/> Other: ENIG, Immersion Silver, OSP	
E	Permanent Mask or Coating	<input checked="" type="checkbox"/> Photo Dry Film <input checked="" type="checkbox"/> Photo Liquid <input type="checkbox"/> Image Transfer Screen Mask <input type="checkbox"/> Conformal Coating Solder Mask <input type="checkbox"/> Cover Coat <input type="checkbox"/> Other:	
F	Other Surface Finishes	<input type="checkbox"/> Tin-Lead Fused <input type="checkbox"/> Immersion Tin <input checked="" type="checkbox"/> Solder Levelled <input type="checkbox"/> Roll Soldered <input type="checkbox"/> Electro-less Solder Fused <input type="checkbox"/> Solder Bumped Lands <input type="checkbox"/> Solder Paste Fused <input checked="" type="checkbox"/> Azole Organic Protective Covering <input type="checkbox"/> Flux Protective Covering <input type="checkbox"/> Other:	

SECTION 2.2

ELECTRICAL TEST EQUIPMENT

DATE COMPLETED 12-5-09

This section is intended to provide overview information on the test equipment and testing capability of the manufacturer.

Site Capability Snapshot (Please Check the column that applies furthest to the right.)

Designators			Remarks
A	Number of Nets	<input type="checkbox"/> <200 <input type="checkbox"/> 200 <input type="checkbox"/> 500 <input type="checkbox"/> 1000 <input type="checkbox"/> 2000 <input type="checkbox"/> 3000 <input type="checkbox"/> 4000 <input type="checkbox"/> 5000 <input checked="" type="checkbox"/> >5000 <input type="checkbox"/> Other:	
B	Number of Nodes	<input type="checkbox"/> <500 <input type="checkbox"/> 500 <input type="checkbox"/> 1000 <input type="checkbox"/> 2000 <input type="checkbox"/> 3000 <input type="checkbox"/> 4000 <input type="checkbox"/> 5000 <input type="checkbox"/> 6000 <input checked="" type="checkbox"/> >6000 <input type="checkbox"/> Other:	
C	Probe Point Pitch	<input type="checkbox"/> >1.0 [.040] <input type="checkbox"/> 1.0 [.040] <input type="checkbox"/> 0.8 [.032] <input type="checkbox"/> 0.65 [.025] <input type="checkbox"/> 0.50 [.020] <input type="checkbox"/> 0.40 [.016] <input type="checkbox"/> 0.30 [.012] <input type="checkbox"/> 0.20 [.008] <input checked="" type="checkbox"/> <0.20 [.008] <input type="checkbox"/> Other:	

D	Test % Single Pass	<input type="checkbox"/> None <input type="checkbox"/> <60% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input checked="" type="checkbox"/> 95% <input type="checkbox"/> 99% <input type="checkbox"/> 100% <input type="checkbox"/> Other:	Changes with technology mix
E	Probe Accuracy (DTP)	<input type="checkbox"/> >0.2 [.008] <input type="checkbox"/> 0.2 [.008] <input type="checkbox"/> 0.15 [.006] <input type="checkbox"/> 0.125 [.005] <input type="checkbox"/> 0.1 [.004] <input type="checkbox"/> 0.075 [.003] <input checked="" type="checkbox"/> <0.075 [.003] <input type="checkbox"/> Other:	
F	Grid Density	<input checked="" type="checkbox"/> Single Side Grid <input checked="" type="checkbox"/> Double Sided Grid <input type="checkbox"/> Double Density Grid <input type="checkbox"/> Double Density Double Sided <input type="checkbox"/> Quad Density <input type="checkbox"/> Double Sided Quad Density <input checked="" type="checkbox"/> Flying Probe <input type="checkbox"/> Other:	
G	Netlist Capability	<input type="checkbox"/> Golden Board <input checked="" type="checkbox"/> IPC-D-356 <input checked="" type="checkbox"/> Net List Extraction <input checked="" type="checkbox"/> CAD/CAM Net List Compare <input type="checkbox"/> Other:	

H	Test Voltage	<input type="checkbox"/> <20 VDC <input type="checkbox"/> 20 VDC <input type="checkbox"/> 40 VDC <input type="checkbox"/> 60 VDC <input type="checkbox"/> 80 VDC <input type="checkbox"/> 100 VDC <input type="checkbox"/> 500 VDC <input type="checkbox"/> 1000 VDC <input type="checkbox"/> >1000 VDC <input checked="" type="checkbox"/> Other: 150 VDC	150 unless specified
J	Impedance Meas	<input checked="" type="checkbox"/> Micro Section <input type="checkbox"/> Inboard Circuit <input checked="" type="checkbox"/> Coupon <input checked="" type="checkbox"/> Manual TDR <input type="checkbox"/> Automated TDR <input type="checkbox"/> Other:	
K	Impedance Tolerance	<input type="checkbox"/> None <input type="checkbox"/> >20% <input type="checkbox"/> 20% <input type="checkbox"/> 15% <input checked="" type="checkbox"/> 10% <input type="checkbox"/> 7% <input checked="" type="checkbox"/> 5% <input type="checkbox"/> 2% <input type="checkbox"/> <2% <input type="checkbox"/> Other:	Standard Advanced

SECTION 2.3

PRODUCT TYPE

DATE COMPLETED 12-5-09

This section is intended to provide overview information on the printed board product types being fabricated by the manufacturer.

Site Capability Snapshot (Please Check all that apply.)

Designators			Remarks
A	Product Type	<input checked="" type="checkbox"/> Rigid Printed Board <input type="checkbox"/> Flex Printed Board <input type="checkbox"/> Rigid/Flex Board <input checked="" type="checkbox"/> Rigid Back Plane <input type="checkbox"/> Molded Product <input type="checkbox"/> Ceramic Printed Board <input type="checkbox"/> Multichip Module <input type="checkbox"/> Laminated Multichip Module <input type="checkbox"/> Deposited Dielectric Multichip Modules <input type="checkbox"/> Other:	
B	Circuit Mounting Type	<input checked="" type="checkbox"/> Single Sided <input checked="" type="checkbox"/> Double Sided <input checked="" type="checkbox"/> Multilayer <input checked="" type="checkbox"/> Single-sided Bonded to Substrate <input checked="" type="checkbox"/> Double-sided Bonded to Substrate <input checked="" type="checkbox"/> Multilayer Bonded to Substrate <input type="checkbox"/> Constrained Multilayer <input type="checkbox"/> Distributed Plane Multilayer <input type="checkbox"/> Other:	Aluminum Aluminum Aluminum
C	Via Technology	<input type="checkbox"/> No-Vias <input checked="" type="checkbox"/> Thru Hole Vias <input checked="" type="checkbox"/> Buried Vias <input checked="" type="checkbox"/> Blind Vias <input checked="" type="checkbox"/> Thru Hole & Blind Vias <input checked="" type="checkbox"/> Thru Hole & Buried Vias <input checked="" type="checkbox"/> Thru Hole Buried & Blind Vias <input checked="" type="checkbox"/> Buried & Blind Vias <input checked="" type="checkbox"/> Other: Via Filling	

D	Laminate Material	<input type="checkbox"/> Phenolic <input type="checkbox"/> Epoxy Paper <input checked="" type="checkbox"/> Epoxy Glass <input checked="" type="checkbox"/> Modified Epoxy Composite <input type="checkbox"/> Polyimide Film & Reinforce <input checked="" type="checkbox"/> Cyanate Ester <input type="checkbox"/> Teflon <input checked="" type="checkbox"/> Ceramic Glass Types <input type="checkbox"/> Various Combinations <input checked="" type="checkbox"/> Other: Rigid Polyimide	
E	Core Material	<input checked="" type="checkbox"/> No Core <input type="checkbox"/> Polymer <input type="checkbox"/> Copper <input type="checkbox"/> Aluminum <input type="checkbox"/> Graphite <input type="checkbox"/> Copper Invar/Copper <input type="checkbox"/> Copper Moly/Copper <input type="checkbox"/> Other:	
F	Copper Thickness (Oz.)	<input checked="" type="checkbox"/> 1/8 Minimum <input checked="" type="checkbox"/> 1/4 Minimum <input checked="" type="checkbox"/> 3/8 Minimum <input checked="" type="checkbox"/> 1/2 Nominal <input checked="" type="checkbox"/> 1 Nominal <input checked="" type="checkbox"/> 2 Nominal <input checked="" type="checkbox"/> 3-5 Max <input checked="" type="checkbox"/> 6-9 Max <input checked="" type="checkbox"/> >10 <input type="checkbox"/> Other:	
G	Construction	<input type="checkbox"/> ≤4 Planes <input checked="" type="checkbox"/> >4 Planes <input checked="" type="checkbox"/> THK to TOL ≤0.2 mm <input type="checkbox"/> THK to TOL >0.2 mm <input checked="" type="checkbox"/> Bow/Twist ≤1% <input type="checkbox"/> Bow/Twist >1% <input checked="" type="checkbox"/> ≤0.3 mm Profile Tolerance <input type="checkbox"/> 0.3 mm Profile Tolerance <input type="checkbox"/> Other:	

H	Coatings and Markings	<input checked="" type="checkbox"/> ≤0.1 mm Mask Clearance <input type="checkbox"/> >0.1 mm Mask Clearance <input checked="" type="checkbox"/> One Side (Legend) <input checked="" type="checkbox"/> Two Side (Legend) <input checked="" type="checkbox"/> None (Legend) <input checked="" type="checkbox"/> UL Material Logo <input checked="" type="checkbox"/> U.L. V ₀ Logo <input type="checkbox"/> U.L. V ₁ Logo <input type="checkbox"/> U.L. V ₂ Logo <input type="checkbox"/> Other:	
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SECTION 2.4

PRODUCT COMPLEXITY

DATE COMPLETED 12-5-09

This section is intended to provide overview information on product complexity being fabricated by the manufacturer.

(Please check the column that applies farthest to the right)

Designators			Remarks
A	Board Size Diagonal	<input type="checkbox"/> <250 [10.00] <input type="checkbox"/> 250 [10.00] <input type="checkbox"/> 350 [14.00] <input type="checkbox"/> 450 [17.50] <input type="checkbox"/> 550 [21.50] <input type="checkbox"/> 650 [25.50] <input checked="" type="checkbox"/> 750 [29.50] <input type="checkbox"/> 850 [33.50] <input type="checkbox"/> >850 [33.50] <input type="checkbox"/> Other:	
B	Total Board Thickness	<input type="checkbox"/> 1,0 [.040] <input type="checkbox"/> 1,0 [.040] <input type="checkbox"/> 1,6 [.060] <input type="checkbox"/> 2,0 [.080] <input type="checkbox"/> 2,5 [.100] <input type="checkbox"/> 3,5 [.135] <input type="checkbox"/> 5,0 [.200] <input checked="" type="checkbox"/> 6,5 [.250] <input type="checkbox"/> >6,5 [.250] <input type="checkbox"/> Other:	
C	Number Conductive Layers	<input type="checkbox"/> 1-4 <input type="checkbox"/> 5-6 <input type="checkbox"/> 7-8 <input type="checkbox"/> 9-12 <input type="checkbox"/> 13-16 <input type="checkbox"/> 17-20 <input checked="" type="checkbox"/> 21-24 <input type="checkbox"/> 25-28 <input type="checkbox"/> >28 <input type="checkbox"/> Other:	Maximum is limited by thickness

D	Dia Drilled Holes	<input type="checkbox"/> >0,5 [.020] <input type="checkbox"/> 0,5 [.020] <input type="checkbox"/> 0,4 [.016] <input type="checkbox"/> 0,35 [.014] <input type="checkbox"/> 0,30 [.012] <input type="checkbox"/> 0,25 [.010] <input type="checkbox"/> 0,20 [.008] <input type="checkbox"/> 0,15 [.006] <input checked="" type="checkbox"/> <0,15 [.006] <input type="checkbox"/> Other:	
E	Total PTH TOL (Max-Min)	<input type="checkbox"/> >0,250 [.010] <input type="checkbox"/> 0,250 [.010] <input type="checkbox"/> 0,200 [.008] <input type="checkbox"/> 0,150 [.006] <input type="checkbox"/> 0,125 [.005] <input type="checkbox"/> 0,100 [.004] <input type="checkbox"/> 0,075 [.003] <input type="checkbox"/> 0,050 [.002] <input checked="" type="checkbox"/> <0,050 [.002] <input checked="" type="checkbox"/> Other: .001	
F	Hole Location TOL DTP	<input type="checkbox"/> >0,50 [.020] <input type="checkbox"/> 0,50 [.020] <input type="checkbox"/> 0,40 [.016] <input type="checkbox"/> 0,30 [.012] <input type="checkbox"/> 0,25 [.010] <input type="checkbox"/> 0,20 [.008] <input type="checkbox"/> 0,15 [.006] <input type="checkbox"/> 0,10 [.004] <input checked="" type="checkbox"/> <0,10 [.004] <input type="checkbox"/> Other:	
G	Internal Layer Clearance (Min)	<input type="checkbox"/> >0,350 [.014] <input type="checkbox"/> 0,350 [.014] <input type="checkbox"/> 0,250 [.010] <input type="checkbox"/> 0,200 [.008] <input type="checkbox"/> 0,150 [.005] <input type="checkbox"/> 0,125 [.005] <input type="checkbox"/> 0,100 [.004] <input checked="" type="checkbox"/> 0,075 [.003] <input type="checkbox"/> <0,075 [.003] <input type="checkbox"/> Other:	

H	Internal Layer Conductor Width (Min)	<input type="checkbox"/> >0,250 [.010] <input type="checkbox"/> 0,250 [.010] <input type="checkbox"/> 0,200 [.008] <input type="checkbox"/> 0,150 [.006] <input type="checkbox"/> 0,125 [.005] <input type="checkbox"/> 0,100 [.004] <input checked="" type="checkbox"/> 0,075 [.003] <input type="checkbox"/> 0,050 [.002] <input type="checkbox"/> <0,050 [.002] <input type="checkbox"/> Other:	
J	Internal Layer Process Allowance	<input type="checkbox"/> >0,100 [.004] <input type="checkbox"/> 0,100 [.004] <input type="checkbox"/> 0,075 [.003] <input type="checkbox"/> 0,050 [.002] <input type="checkbox"/> 0,040 [.0015] <input type="checkbox"/> 0,030 [.0012] <input checked="" type="checkbox"/> 0,025 [.001] <input type="checkbox"/> 0,020 [.0008] <input type="checkbox"/> <0,020 [.0008] <input type="checkbox"/> Other:	
K	External Layer Clearance (Min)	<input type="checkbox"/> >0,350 [.014] <input type="checkbox"/> 0,350 [.014] <input type="checkbox"/> 0,250 [.010] <input type="checkbox"/> 0,200 [.008] <input type="checkbox"/> 0,150 [.006] <input type="checkbox"/> 0,125 [.005] <input checked="" type="checkbox"/> 0,100 [.004] <input type="checkbox"/> 0,075 [.003] <input type="checkbox"/> <0,075 [.003] <input type="checkbox"/> Other:	

L	External Layer Conductor Width (Min)	<input type="checkbox"/> >0,250 [.010] <input type="checkbox"/> 0,250 [.010] <input type="checkbox"/> 0,200 [.008] <input type="checkbox"/> 0,150 [.006] <input type="checkbox"/> 0,125 [.005] <input type="checkbox"/> 0,100 [.004] <input checked="" type="checkbox"/> 0,075 [.003] <input type="checkbox"/> 0,050 [.002] <input type="checkbox"/> <0,050 [.002] <input type="checkbox"/> Other:	
M	External Layer Process Allowance	<input type="checkbox"/> >0,100 [.004] <input type="checkbox"/> 0,100 [.004] <input type="checkbox"/> 0,075 [.003] <input type="checkbox"/> 0,050 [.002] <input type="checkbox"/> 0,040 [.0015] <input type="checkbox"/> 0,030 [.0012] <input checked="" type="checkbox"/> 0,025 [.001] <input type="checkbox"/> 0,020 [[.0008] <input type="checkbox"/> <0,020 [.0008] <input type="checkbox"/> Other:	
N	Feature Location DTP	<input type="checkbox"/> >0,50 [.020] <input type="checkbox"/> 0,50 [.020] <input type="checkbox"/> 0,40 [.016] <input type="checkbox"/> 0,30 [.012] <input type="checkbox"/> 0,25 [.010] <input type="checkbox"/> 0,20 [.008] <input type="checkbox"/> 0,15 [.006] <input checked="" type="checkbox"/> 0,10 [.004] <input type="checkbox"/> <0,10 [.004] <input type="checkbox"/> Other:	

All Dimensions are in millimeters [inches shown in brackets]

SECTION 2.5

QUALITY DEVELOPMENT

DATE COMPLETED 3-1-11

This section is intended to provide overview information on the quality systems in place in the manufacturing facility.

Site Capability Snapshot (Please Check all that apply.)

Designators		Remarks
A	Strategic Plan	<input checked="" type="checkbox"/> Functional Steering Committee Formed <input type="checkbox"/> TQM Plan & Philosophy Established & Published <input checked="" type="checkbox"/> Documented Quality Progress Review <input type="checkbox"/> Implementation & review of Project Team Recommendations <input type="checkbox"/> TQM Communicated throughout organization <input checked="" type="checkbox"/> Controlled New process Start-up <input type="checkbox"/> Management Participates in TQM Audits <input checked="" type="checkbox"/> Employee Recognition Program <input type="checkbox"/> Total TQM Plan/Involvement Customer Training <input type="checkbox"/> Other:
B	Employee Involvement	<input type="checkbox"/> Certified Training Available <input checked="" type="checkbox"/> Training of Employee Base <input type="checkbox"/> TQM Team Trained <input type="checkbox"/> Design of Experiment Training and Use <input checked="" type="checkbox"/> New Process Implementation Training <input checked="" type="checkbox"/> Support Personnel Training <input type="checkbox"/> Advanced Statistical Training <input type="checkbox"/> Quality Functional Deployment <input type="checkbox"/> Ongoing Improvement Program for Employees <input type="checkbox"/> Other:
C	Quality Manual	<input type="checkbox"/> Quality Manual Started <input type="checkbox"/> Generic Quality Manual for Facility <input type="checkbox"/> 10% of manufacturing depts. have process specifications <input type="checkbox"/> 25% of manufacturing depts. have process specifications <input type="checkbox"/> 50% of manufacturing depts. have process specifications <input type="checkbox"/> Non-manufacturing Manuals Developed <input type="checkbox"/> 25% of all departments have quality manuals <input type="checkbox"/> 50% of all departments have quality manuals <input checked="" type="checkbox"/> All Manufacturing and support depts. have controlled quality manual <input checked="" type="checkbox"/> Other: QM Plan – Mil-PRF-31032

D	Instructions	<input type="checkbox"/> Work Instructions Started <input type="checkbox"/> Quality Instructions Started <input type="checkbox"/> 10% Work Instructions Completed <input type="checkbox"/> 10% Quality Instructions Completed <input type="checkbox"/> 25% Work Instructions Completed, Controlled <input type="checkbox"/> 25% Quality Instructions Completed, Controlled <input type="checkbox"/> 50% Work Instructions Completed, Controlled <input type="checkbox"/> 50% Quality Instructions Completed, Controlled <input checked="" type="checkbox"/> Quality and work Instruct. Completed, Controlled <input type="checkbox"/> Other:	
E	SPC Implementation IPC-PC-90	<input type="checkbox"/> Plan Exists <input type="checkbox"/> Training Started <input type="checkbox"/> Process Data Collected & Analyzed <input type="checkbox"/> All Employees Trained <input type="checkbox"/> First Process Stable & Capable <input type="checkbox"/> Several Major Processes Stable & Capable <input type="checkbox"/> Continued Improvement of Stable Processes <input type="checkbox"/> Additional Mfg Processes under Control <input type="checkbox"/> All Processes Under Control <input type="checkbox"/> Other:	
F	Supplier Programs/Controls	<input checked="" type="checkbox"/> Supplier Rating Program <input checked="" type="checkbox"/> Monthly Analysis Program <input type="checkbox"/> Key Problems Identified <input checked="" type="checkbox"/> Supplier Reviews Performance Data provided <input type="checkbox"/> TQM Acceptance by suppliers <input type="checkbox"/> 10% of Suppliers Using SPC <input type="checkbox"/> 25% of Suppliers Using SPC <input type="checkbox"/> 50% of Suppliers Using SPC <input type="checkbox"/> All Key Suppliers using Certified parts program <input type="checkbox"/> Other:	
G	Third Party IPC-QS-95	<input type="checkbox"/> Instrument Controls in Place <input type="checkbox"/> Measurement System in Control IPC-PC-90 <input type="checkbox"/> Document Controls in Place <input type="checkbox"/> Reduced Lot Sampling <input type="checkbox"/> 10% of Processes Under Audit Control <input type="checkbox"/> 50% or Greater of Processes Under Audit Control <input type="checkbox"/> ISO-9003 Certified <input type="checkbox"/> ISO-9002 Certified <input checked="" type="checkbox"/> ISO-9001 <input checked="" type="checkbox"/> Other: ASA9100, MIL-PRF-31032 / 55110	

SECTION 3**EQUIPMENT PROFILE (Pre-Site Audit)**

DATE COMPLETED

3-1-11

* Examples of equipment limitations include:
min/max board size & min/max working area

3.1 PHOTOTOOL CAPABILITY	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) AOI of phototool	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
B) AOI CAD reference (CAM)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List		
C) Photoplotting	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List		
D) Photo reductions	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
E) Film scan and conversion	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
F) Film processing <input type="checkbox"/> air-dried <input type="checkbox"/> force-dried <input checked="" type="checkbox"/> processed in automatic processor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List		
G) Media types <input checked="" type="checkbox"/> silver halide film <input type="checkbox"/> glass <input checked="" type="checkbox"/> diazo	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List		

3.2 DRILLING EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Manual	<input type="checkbox"/>	<input type="checkbox"/>			
B) Optical (single spindle)	<input type="checkbox"/>	<input type="checkbox"/>			
C) N.C. drill	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	6	

3.3 ROUTING EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Edge beveler	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
B) Hand router (pin router)	<input type="checkbox"/>	<input type="checkbox"/>			
C) N.C. router	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	2	
D) N.C. driller/router	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	2	
E) Scoring (profile)	<input type="checkbox"/>	<input type="checkbox"/>			
F) Scoring (straight line)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	2	

3.4 MECHANICAL EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Punch press	<input type="checkbox"/>	<input type="checkbox"/>			
B) Shear	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
C) Milling machine	<input type="checkbox"/>	<input type="checkbox"/>			

3.5 HOLE PREPARATION (DESMEAR)	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Permagnate	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
B) Plasma	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
C) Mechanical	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
D) Etchback	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.6 PRIMARY IMAGE APPLICATION	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Dry film	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List		
B) Hand screening	<input type="checkbox"/>	<input type="checkbox"/>			
C) Machine screening	<input type="checkbox"/>	<input type="checkbox"/>			
D) Wet film	<input type="checkbox"/>	<input type="checkbox"/>			
E) Liquid photoimageable	<input type="checkbox"/>	<input type="checkbox"/>			

3.7 TYPE OF TREATMENT FOR MULTILAYER INNERLAYERS	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Black oxide	<input type="checkbox"/>	<input type="checkbox"/>			
B) Red oxide	<input type="checkbox"/>	<input type="checkbox"/>			
C) Copper scrub	<input type="checkbox"/>	<input type="checkbox"/>			
D) Durabond	<input type="checkbox"/>	<input type="checkbox"/>			
E) Other	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.8 LAMINATION	YES	NO	MATERIAL	QTY	APPLICATION TECHNIQUE
A) High pressure	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
B) High temperature	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
C) Vacuum	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
D) Vacuum assist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
E) Foil heat assist	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
F) Separate cool-down	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.9 ELECTROLESS COPPER PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Fully additive application	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
B) Electroless deposition (semiadditive)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
C) Through-hole and via	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.10 COPPER ELECTROPLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Copper sulfate	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	3	
B) Pyrophosphate	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
C) Copper fluoborate	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
D) Other	<input type="checkbox"/>	<input type="checkbox"/>			

3.11 TIN/LEAD SURFACE PLATINGS/COATINGS	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Tin/lead electroplated	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
B) Immersion tin or tin/lead (electroless)	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
C) Hot air solder leveled (HASL)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.12 FUSING PROCESSES	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) I.R. reflow	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
B) Hot oil reflow	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
C) Horizontal (hot air level)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
D) Vertical (hot air level)	<input type="checkbox"/>	<input checked="" type="checkbox"/>			

3.13 NICKEL SURFACE PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Electroless nickel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
B) Electroplated nickel	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.14 GOLD SURFACE PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Electroless gold	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
B) Electroplated gold	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.15 PALLADIUM SURFACE PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Electroless palladium (immersion)	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
B) Electroplated palladium	<input type="checkbox"/>	<input checked="" type="checkbox"/>			

3.16 SOLDERMASK	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Screened deposited image	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
B) Dry film photoimageable	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
C) Liquid photoimageable	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	2	
D) Dry film/liquid combination	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.17 ORGANIC SURFACE PROTECTION	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Benzotriazole	<input type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
B) Imidazole	<input type="checkbox"/>	<input type="checkbox"/>			
C) Benzimidazole	<input checked="" type="checkbox"/>	<input type="checkbox"/>			

3.18 MICROSECTION CAPABILITY	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Manual	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
B) Single cavity automated	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
C) Multiple cavity automated	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	
D) Plating thickness analysis	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

3.19 CHEMICAL ANALYSIS	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Etching chemistry	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Titration AAS	1	
B) Plating chemistry	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Titration AAS	1	
C) Effluent (PPM) analysis	<input checked="" type="checkbox"/>	<input type="checkbox"/>	AAS	1	

3.20 ELECTRICAL TEST EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Continuity and shorts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	2	
B) Fixture development	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List		
C) Flying probe test	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	3	
D) Impedance control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	See Equipment List	1	

ELECTROTEK CORPORATION7745 South 10th Street

Oak Creek, Wisconsin 53154

414-762-1390

Fax: 414-762-1510

sales@boards4u.com

updated 4-12-10

Facility Size: 60,000 SqFt

Partial Equipment List**PHOTO**

Multiline Film Punch

Accugage Coordinate Measuring Unit

Contact Printer, Nu Arc Model VFC32

6000 Watt Exposure System, Nu Arc

Diazo Dry Developer, Glen Brook Tec 4.D240

Densitometer For Diazos, MacBeth Model TD 904

Custom Built Light Tables (4)

Magnifying Lights, 8X (4)

Orbotech 9008 Laser Photo Plotter

Dupont Film Processor

Cyclops III Optical Inspection

PROGRAMMING

CNC Programming Center

Excellon Model OPIC III

Valor CAM Station (7 seats)

Lavenir CAM System (4 Stations)

Toshiba network printer and plotters

DRILLING

Driller, Excellon Model 689 (2)

Driller, Excellon Model Mark VII W/Air Spindles

Driller, Excellon Model Mark VI W/Air Spindles (2)

Driller, Excellon Model EX 300

Driller/Router, Excellon Model EX200

Drill/Pinner, Barnaby Model Stackmaster

Glenbrook X-Ray

WET PROCESSING

Chemcut Conveyorized Chem Clean Line

ME Baker Develop, Etch, Strip Inner Layer Process line

Pill Conveyorized Brown Oxide Line

Marseco Model WDB-2-24 Double Side Deburrer W/ 800 PSI High Pressure Rinse

23' Permanganate DeSmearing Line/Overhead Hoist System

35' Electroless P.T.H. Line with Overhead Crane

Conveyorized Developer, Chemcut 547XL

Automatic ME Baker Cu/Sn plating system

200 Gallon Deep Nickel Tank

Deep Gold Plating Line

Chemcut Model 547XL Conveyorized Dry Film Strip, Etch & Tin Strip (S-E-S)

Teledyne Halco 175 With Pre and Post Clean Modules

High Pressure Rinse/Dry Units, Chemcut

Final Finish Line including ENIG and Immersion Silver

OSP application line

Tape Roller, Western Magnum HS-24

Wire Bondable Soft Gold Plating Line

ME Baker Automated ENIG Process line

ME Baker Outer Layer Conveyorized Strip, Etch System

ROUTING/FABRICATION

Driller/Router, Excellon Model Mark VI (2)

Driller/Router, Excellon Model Mark IV (1)

Driller/Router, Excellon Model Mark V (2)

AccuScore AS-150 Scoring Machine

Anita Scoring Unit

High Pressure Rinse/Dry Unit

Pluritec Inspecta L X-Ray Drill & Vision Router

IMAGING

Dynachem Cut Sheet Laminator CSL 1500B (2)

OLEC Model AP30 Exposure units (2)

AT 30 Olec 8KW Auto Exposure

18" x 24" Light Tables (5)

Cyclops III Optical Inspection

Clean Room, Class 10,000

Picard Frames W/Pin Registration System

Orbotech LDI 8800 HI (Laser Direct Imaging)

QUALITY CONTROL**INCOMING INSPECTION**

Overarm Micrometer, CECO

Drill Inspection Microscope, CECO Model 119

IN PROCESS LAB

Chemical Analysis Lab w/ TruChem Software System

Atomic Absorption Unit, Varian Spectra AA-20 Plus

Bausch & Lomb Spec 21 Spectrophotometer

CMI X-Ray Fluorescence Unit

MARC Plus feature measurement device

PTX Copper Thickness Verifier

Cyclops III Optical Inspection

Box Microscope, Southern Precision

ICS 2000 Ion Chromatography system

MetroOhm CVS Analyzer

MICROSECTION LAB

Cross Sectioning System, Buehler EcoMet 4000 automatic polishing system

Metallurgical Microscope With Polaroid

Camera, Unitron

ViewMet Inverted Lab Metallograph with

Beveler, Barnaby

Beveler, WACO

52" Power Shear, Tennsmith

Bevelmate

PHOTOIMAGEABLE SOLDERMASK

DP-1500 Dual Sided Screen Applicator

DP-1000 Dual Sided Screen Applicator

DP-10 Dual Sided Screen Applicator

Circuit Automation 170 & 120 Tunnel Ovens

I.S. Pumiflex Scrubber

ConveyORIZED Vertical Developer VCM

Oven, Precision Quincy, 40C-350 (3)

AT 30 Olec 8KW Auto Exposure

OLEC AP30 8KW exposure unit

Dynachem Vacuumex Dry Film Laminator

Picard Glass on Glass Exposure Frames with pin system

MULTILAYER

TMP 140 Ton, 24" x 30", 4 Opening Hydraulic

TMP 140 Ton, 24" x 32", 6 Opening Vacuum/Hydraulic

Multiline Post Etch Pin Registration System

Pola/Massa Via Fill and Planarization Units

Ovens, Quincy Model 73-500 (2)

Light Tables (2)

Shear, Wysong Model 1636

Drill Press

Flash Router, Excellon Mark IV

JJA Resin Deburr

CECO Overarm Micrometer

MARCH Plasma PCB 1600 System

SCREEN MAKING/SCREENING

Exposure System, Violux Model 5002, With 6.5' x 6.0'

Vacuum Frame, Tetko

measurement software and 20" flat panel display

Solder Pot, Waage (2)

Omega Meter For Ionic Contamination Testing

AOI

Orbotech 309 Blazer AOI (1)

Orbotech Discovery 8 AOI (2)

Orbotech Veri-Smart Verification Station

ELECTRICAL TESTING

Microcraft EMX-6151 Flying Probe Tester (3)

Everett Charles 9090 Dual Universal Grid Tester

TTI Universal Bare Board Electrical Tester

TDR, Polar Instruments

Pentacooix Fixturing Verification and Repair Software

with TTI Software, Lavenir CAD Software

Circuit Repair Station-Hughes Model HPC-500

HY-POT Tester

PREMASK/FINAL INSPECTION

Accugage AG24-3 Automatic Coordinate Measuring Machine

Overhead 8X Magnification Lamps (8)

Bausch and Lomb Stereo Zoom 4 Microscopes (10)

Oven, Quincy Model 40C-350

Starrett Granite Surface Plate

Screen Stretcher, Harlacher

Tension Meter, Tetko

Tensiometer, Serimeter Model 3920

Screen Washout Booth, TEK Model 1

Emulsion Remover, Dayton

Manual Screen Stations (3)

Squeegee Sharpener, American Model 3G

Ovens, Quincy Model 40C-350 (3)

Converorized Ultraviolet Cure System, Union Carbide

Orbotech Sprint 8 Legend Printer

MISCELLANEOUS

100 HO Air Compressor, Quincy

75 HP Air Compressor, Worthington

30 HP Air Compressor, Quincy

25 HP Air Compressor, Quincy

10 HP Air Compressor, Quincy

Loader/Unloader, Anita (10)

RO/DI Water System - 7,000 gallon capacity

WASTE TREATMENT

24 Hour Effluent Sampling System,

American Sigma

Aluminum Reactor

Chelated Treatment System

3FT³ Filter Press

Dry Film Treatment System

SECTION 4

TECHNOLOGY PROFILE SPECIFICS

DATE COMPLETED 12-5-09

4.1 ADMINISTRATION

4.1.1 CAPACITY PROFILE	EST %	COMMENTS
A) Total annual capacity in square meters (surface area) per month	7500	
B) Presently running at _ % of capacity	60	

4.1.2 PERCENTAGE OF DOLLAR VOLUME	EST %	COMMENTS
A) Single sided (rigid)	1	
B) Double sided (rigid)	24	
C) Multilayer (rigid)	75	
D) Single side (unreinforced-flex)		
E) Double sided (unreinforced-flex)		
F) Multilayer (unreinforced-flex)		
G) Multilayer (rigid/flex)		

4.1.3 PANEL PRODUCTION PROFILE	UNITS PER MONTH
A) Size of a production lot in panels	
1) Normal	36
2) Smallest	2
B) Number of panels per month	
1) High Production	2000
2) Medium Production	2000
3) Low Production	2000
3) Short run	1000
4) Prototype	1000

C) Average lead time (delivery) as defined in B)			
1) High Production	4-6 weeks		
2) Medium Production	4-6 weeks		
3) Low Production	3-4 weeks		
3) Short run	1-2 weeks		
4) Prototype Quick turn - No. of days <u>3-5</u> .	1-2 weeks		
D) Product delivered in full panel or array sub-panel format			
1) Total in panel or array format	65%		
2) Scored format	55%		
3) Tab breakaway format	10%		
4) Other			
5) Total to customer layout	70% in array, scored and tab breakaway customer specified		
6) Total to manufacturing layout			
E) Product delivered in board format			
1) Total in board format	35%		
2) Extracted: scored to size	<0.5%		
3) Extracted: sheared to size	0%		
4) Extracted: routed to size	99.5%		
4.1.4 APPROVAL AND CERTIFICATION	YES	NO	COMMENTS
A) Company approvals			
1) UL approval	<input checked="" type="checkbox"/>	<input type="checkbox"/>	94V Level <u>V</u> _0
2) Canadian standards	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
3) MIL-P-55110	<input checked="" type="checkbox"/>	<input type="checkbox"/>	MIL-PRF-31032
4) MIL-P-50884	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
5) ISO-9002	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
6) ISO-9001	<input checked="" type="checkbox"/>	<input type="checkbox"/>	ISO 9001:2008

7) ISO-14000	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
8) BABT	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
9) EEC	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
10) Customer satisfaction	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
B) Other certification information			
1)Laminate	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
2)Quality standards	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
3)Equipment calibration	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

4.1.5 CUSTOMER INTERFACE PROFILE	YES	NO	COMMENTS
A) Modem capability	<input type="checkbox"/>	<input type="checkbox"/>	N/A
B) Baud rate			
C) Data verification technique	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
D) Engineering change order process	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
E) Job status reporting to customers	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

4.1.6 OTHER CAPABILITIES	YES	NO	COMMENTS
A) Facility research and development	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
B) (Automated) On-line shop floor control/MRP system	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
C) Process control system	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
D) Operator training system	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Only partially formalized

4.2 PROCESS ORIENTATION

4.2.1 LAMINATE MATERIAL	EST %	COMMENTS
A) Most commonly used laminates (G10, FR4, etc.)	FR4 FR4 FR4 FR4	Brand name ISOLA Type IS 410 Brand name ISOLA Type 370HR Brand name ISOLA Type 408 Brand name ISOLA Type 415
B) Other laminate material		
1) Planar resistor layers		UL approved <input type="checkbox"/>
2) BT epoxy		UL approved <input type="checkbox"/>
3) Kevlar		UL approved <input type="checkbox"/>
4) Teflon		UL approved <input type="checkbox"/>
5) Polyimide	Yes	UL approved <input type="checkbox"/>
6) Cyanate ester	Yes	UL approved <input type="checkbox"/>
7) Other		UL approved <input type="checkbox"/>
C) Specification to which laminate is purchased (check all that apply) <input type="checkbox"/> MIL-P-13949 <input type="checkbox"/> IPC-4204 <input checked="" type="checkbox"/> IPC-4101 <input checked="" type="checkbox"/> UL Approved <input type="checkbox"/> IPC-4103 <input type="checkbox"/> Other <input type="checkbox"/> IPC-4202 <input type="checkbox"/> IPC-4203		
D) Laminate storage <input type="checkbox"/> Uncontrolled <input type="checkbox"/> Humidity controlled <input checked="" type="checkbox"/> Temperature controlled <input type="checkbox"/> Dry box <input type="checkbox"/> JIT inventory		Vacuum sealed
E) Panel size configurations in X, Y dimensions maximum X <u>525</u> Y <u>600</u> mm minimum X <u>450</u> Y <u>600</u> mm other X _____ Y _____mm		

4.2.2 PROCESS PRECISION SPECIFICS	YES	NO	VALUE	COMMENTS
A) Maximum printed board thickness built in volume				
1) Single sided	x		.093" Max - .200"	
2) Double sided	x		.125" Max - .200"	
3) Multilayer	x		.125" Max - .245"	
4) Rigid flex		x		
B) Printed board electrical performance capability				
1) Impedance control	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
2) Capacitance control	<input type="checkbox"/>	<input type="checkbox"/>		
3) Microstrip boards	<input type="checkbox"/>	<input type="checkbox"/>		
C) Tooling system description				
1) Same holes in panels used for all processes	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
2) Optical registration	<input checked="" type="checkbox"/>	<input type="checkbox"/>		Process: Post Etch Punch, X-Ray drill-tooling holes
3) Other	<input type="checkbox"/>	<input type="checkbox"/>		

4.2.3 OTHER PROCESS ORIENTATION SPECIFICS	YES	NO	SYSTEM	COMMENTS
A) Solder mask over bare copper	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
B) Plating/coating information				
1) Tin/lead reflow	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
2) Hot air leveling	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
3) Azole organic	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
4) Conductive	<input type="checkbox"/>	<input type="checkbox"/>		
C) Hole formation				
1) Hole cleaning	<input type="checkbox"/>	<input type="checkbox"/>		
2) Hole cleanliness verified	<input type="checkbox"/>	<input type="checkbox"/>		

4.3 PRODUCT DESCRIPTION

*CONSISTENCY IMPLIES YIELDS IN EXCESS OF 80%

4.3.1. THROUGH HOLE INSERTION	EST %	SIZE (MM) - +/- TOL	COMMENTS
A) Smallest conductor width and tolerance produced with consistency			
1) Outer layers (print and etch)	0%	Size <u>0.0750</u> mm Tol \pm <u>0.013</u> .mm	
2) Inner layers (print and etch)	50%	Size <u>0.0750</u> mm Tol \pm <u>0.013</u> .mm	
3) Outer layers (plated)	15%	Size <u>0.0750</u> mm Tol \pm <u>0.013</u> .mm	
4) Inner layers (plated)	10%	Size <u>0.10</u> mm Tol \pm <u>0.0180</u> .mm	
5) Outer layers (additive plating)	0	Size _____ mm Tol \pm _____ .mm	
6) Inner layers (additive plating)	0%	Size _____ mm Tol \pm _____ .mm	
B) Smallest plated-through hole (PTH) and tolerance consistently produced in 1.5mm thickness material or multilayer board			
1) Minimum PTH diameter	25%	Size <u>0.15</u> mm Tol \pm <u>0</u> .mm	
2) Largest panel where this hole can be controlled (across diagonal)		Size <u>810</u> mm Tol \pm <u>30</u> .mm	
C) Largest hole size that can be drilled and plated through in a 1.25mm diameter land while maintaining an annular ring of 0.125mm in large/small boards			
1) Largest board size (across diagonal)		Size <u>756</u> mm	
2) Largest hole diameter		Size <u>0.76</u> mm	
3) Smallest board size (across diagonal)		Size <u>9</u> mm	
4) Largest hole diameter		Size <u>0.76</u> mm	
D) D) Surface mount land pattern pitch (check all that apply)			
<input checked="" type="checkbox"/> 1.27mm [.050] <input checked="" type="checkbox"/> 0.63mm [.025]			
<input checked="" type="checkbox"/> 0.5mm [.020] <input checked="" type="checkbox"/> 0.4mm [.016]			
<input checked="" type="checkbox"/> 0.3mm [.012] <input checked="" type="checkbox"/> 0.25mm [.010]			
<input type="checkbox"/> Other <u>.20mm</u> .			

<p>E) Solder mask dam between lands (check all that apply)</p> <p><input checked="" type="checkbox"/>1.27mm [.050] <input checked="" type="checkbox"/>0.63mm [.025]</p> <p><input checked="" type="checkbox"/>0.5mm [.020] <input checked="" type="checkbox"/>0.4mm [.016]</p> <p><input checked="" type="checkbox"/>0.3mm [.012] <input type="checkbox"/>0.25mm [.010]</p> <p><input type="checkbox"/>Other _____ .</p>			
<p>F) Flatness tolerance (bow & twist) after reflow or solder coating</p> <p><input checked="" type="checkbox"/>1.5% <input checked="" type="checkbox"/>1.0% <input checked="" type="checkbox"/>0.5% <input type="checkbox"/>Other _____ .</p>			

4.3.2 PRODUCT QUALITATIVE AND QUANTITATIVE INFORMATION	YES	NO	QUANTITY OF PANELS	NUMBER of DIMENSION	COMMENTS
A) Multilayer layer count					
1) Maximum layers fabricated in volume (Maximum Lot)			50		
2) Maximum layers fabricated in prototype (Minimum Lot)			5		
B) Buried vias produced consistently in volume	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
1) Size					
2) Number of layers					
B) Blind vias produced consistently in volume	<input checked="" type="checkbox"/>	<input type="checkbox"/>			
1) Size					
2) Number of layers					
1) Controlled depth drilling	<input type="checkbox"/>	<input checked="" type="checkbox"/>			
2) Total number of layers					

4.4. TESTING CAPABILITY

4.4.1 TEST AND TEST EQUIPMENT CAPABILITY	YES	NO	COMMENTS
<p>A) SMT centerline pitch that can be electrically tested</p> <p><input checked="" type="checkbox"/> 0.63mm [.025] <input checked="" type="checkbox"/> 0.5mm [.020]</p> <p><input checked="" type="checkbox"/> 0.4mm [.016] <input checked="" type="checkbox"/> 0.3mm [.012]</p> <p><input checked="" type="checkbox"/> 0.25mm [.010] <input type="checkbox"/> Other</p>			
B) Double sided simultaneous electrical testing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
1) Equipment type	<input type="checkbox"/>	<input type="checkbox"/>	EC-9090 TTI 3400
2) X-ray fluorescence inspection equipment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	CMI
3) TDR equipment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Polar TDR
4) Hi-pot test equipment	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Assoc Research
5) Four-wire kelvin tester	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Fluke 8842

6) Capacitance meter	<input type="checkbox"/>	<input type="checkbox"/>	
7) Cleanliness testing	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Omega Meter 600 Ion-Chromatography

4.4.2 AUTOMATED OPTICAL INSPECTION USAGE	EST %	COMMENTS
A) Before etching	0%	First Articles
B) After etching	0%	
C) Internal layers	100%	All signals, some pwr/grnds
D) Final inspection	1%	By Design
E) Other		
F) Conductor/clearance normally inspected by AOI equipment		
1) <input type="checkbox"/> 0.05mm [.002]		
2) <input type="checkbox"/> 0.05-.10mm [.002-.004]		
3) <input checked="" type="checkbox"/> >.10mm [.004]		
4) <input checked="" type="checkbox"/> Planes		
G) CAD download to AOI	100%	

SECTION 5 QUALITY PROFILE

DATE COMPLETED 12-5-09

GENERAL INFORMATION

COMPANY NAME Electrotek	
CONTACT Tom Tikusis	
TELEPHONE NUMBER 414-762-1390	FAX NUMBER 414-762-1510

This section of the Manufacturer's Qualification Profile is intended to describe the Total Quality Management (TQM) activity in place of being implemented at the manufacturing facility identified in the site description of this MQP.

To ease in the task of identifying the TQM program being planned or underway at the manufacturing site, the activities have been divided into twenty sections which when completed, provide the total picture of the posture toward managing quality issues. Each section contains a number of questions with regard to the topic under review.

It is not the intent to have the questions be all encompassing, nor is every question applicable to all manufacturers. However, identification of the status, related to each questions, when considered as a whole will convey an impression of the progress that the company has achieved in adopting the principles of total quality management.

The twenty sections, in order of the occurrence are:

- | | |
|---------------------------------------|--|
| 5.1 General Quality Programs | 5.11 Statistical Process Control |
| 5.2 New Products/Technical Services | 5.12 Problem Solving |
| 5.3 Customer Satisfaction | 5.13 In-Process Control |
| 5.4 Computer Integrated Manufacturing | 5.14 Receiving Inspection |
| 5.5 Process Documentation | 5.15 Material Handling |
| 5.6 Quality Records | 5.16 Non-Conforming Material Control |
| 5.7 Skill, Training & Certification | 5.17 Inspection and Test Plan |
| 5.8 Subcontractor Control | 5.18 Product Inspection/Final Audit |
| 5.9 Calibration Control | 5.19 Tooling Inspection, Handling, & Storage |
| 5.10 Internal Audits | 5.20 Corrective Action |

Each section provides a status report related to each question. The question may not be applicable, no activity has started as yet, or the company may have developed an approach to the issues raised by the questions. An (X) is indicated in the appropriate column. If deployment/implementation has started, the status is reported as percent deployment; this is indicated in column 4. The percentage number closely approximates the status of deployment. If deployment exists, the percentage results that have been achieved is indicated in column 5. Results are based on expected goals. Not providing percent information in either the deployment or results column implies a lack of activity in the particular area.

The quality descriptions requested are completed on the following pages by checking (X) the appropriate column to reflect the status of the manufacturing facility TQM program. Additional information may be provided as comments shown below, or on individual sections, or additional sheets as necessary.

COMMENTS

5.1 GENERAL QUALITY PROGRAMS		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are quality objectives and responsibilities clearly stated, widely distributed and understood through the company?			X	100	100
2.	Is there a quality function or well defined organization which provides customer advocate guidance to the total organization and is this position fully supported by management?			X	100	100
3.	Does a quality measurement system exist with clearly defined metrics and is it utilized as a management tool?			X	100	100
4.	Are work instructions approved and controlled; and are they under revision control?			X	100	100
5.	Are the quality procedures and policies current and available at the point of application; and are they under revision control?			X	100	100
6.	Are benchmark and customer satisfaction studies done to determine best in class for all products, services, and administrative functions; and are quality goals set?			X	100	100
7.	Are Statistical Process Control (SPC) principles understood by all levels of management?			X	100	100
8.	Are there programs with sufficient resources assigned to support corrective actions and prevention?			X	100	100
9.	Does management solicit and accept feedback from the work force?			X	100	100
10.	Is there management support of ongoing training (including quality training), and is it documented by an organizational training plan?			X	100	100
11.	Are there regular management reviews of elements of the quality improvement process, including feedback for corrective action, and are the results acted upon?			X	100	100
12.	Are the quality and reliability goals aggressive relative to customer expectations and targeted at continuous improvement?			X	100	100
13.	Are the people who are responsible for administering the quality assurance function technically informed?			X	100	100
14.	Does Management have a "defect prevention" attitude to achieve continuous improvement?			X	100	100

5.2 NEW PRODUCTS/TECHNICAL SERVICES		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Do new product/technology/service development policies and procedures exist, and do they result in clearly defined project plans with appropriate measureables and approvals?	X				
2.	Is quantitative benchmarking used to evaluate all new products/technologies/services in comparison to best-in-class offerings?	X				
3.	Does a roadmap exist to ensure continued development of leading edge, best-in-class products/technology/services?		X			
4.	Is the capability of each operation which controls critical-to-function characteristics for new products, fully certified?			X	100	100
5.	Are statistical tools used in the development of robust (high yield) new processes, products, and services?			X	100	100
6.	When new product/technology/service requires a new process, is it developed jointly and concurrently with the customer and/or suppliers?			X	100	100
7.	Are design reviews conducted on a scheduled basis which properly address the process capability indices of critical-to-function and product/service characteristics?			X	100	100
8.	Is the new product/technology/service, as produced by the process, verified to meet all customer satisfaction requirements?			X	100	100

COMMENTS

5.3 CUSTOMER SATISFACTION		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Is there a measurement system in place to assess the customer's perception of complete performance?			X	100	100
2.	Is an independent (unbiased) customer survey routinely conducted?			X	10	0
3.	Is there an internal measurement system within the organization which correlates to the level of customer satisfaction?			X	100	100
4.	Are there specific goals for achieving Total Customer Satisfaction, both internal and external?			X	100	100
5.	To what extent are customer satisfaction goals disseminated and understood by everyone in the organization?			X	100	100
6.	Does management regularly review and assess all operating systems to determine if barriers to customer satisfaction exist and are appropriate action plans then implemented?			X	100	100
7.	Is there a method in place to obtain future customer requirements?			X	100	80
8.	Are all findings of customer dissatisfaction reported back to the proper organization for analysis and corrective action?			X	100	100
9.	Are customer satisfaction requirements formally defined and documented, and are they based on customer input?			X	100	80
10.	Do all support organizations understand their role in achieving total customer satisfaction?			X	100	100

5.4 COMPUTER INTEGRATED MANUFACTURING		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are systems integrated to allow electronic transfer of information between multiple systems to eliminate redundant data entry?			X	100	100
2.	Can customers electronically transfer CAD/CAM directly into manufacturing?			X	100	100
3.	Can customers electronically transfer order information directly into the business system?		X			
4.	Is data electronically shared between shop floor control and process control systems (i.e., CNC, SPC, Electrical Test, AOI, etc.)?		X			
5.	Are planning systems (MRP, forecasting, capacity planning, financial planning, etc.) electronically integrated with operation systems (order processing, purchasing, inventory management, shop floor control, financial/cost control, etc.)?			X	100	100
6.	Is information available from system processes in real time (vs. batch processing)?			X	100	100
7.	Are processes and procedures documented and available on-line?			X	100	100
8.	Do all functional departments have system access to key financial, manufacturing, sales, and operational data, as it relates to their functional objectives?			X	100	100
9.	Are computer simulation and design tools used to the maximum extent practicable in the design of new products/technologies/services	X				

COMMENTS

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5.5 PROCESS DOCUMENTATION		STATUS				
DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are manufacturing product, process, and configuration documents under issue control?			X	100	100
2.	Are "preliminary" and "special product" specifications controlled?			X	100	100
3.	Does the system ensure that the most current customer specifications are available to the manufacturing personnel?			X	100	100
4.	Does the system ensure that the most current material specifications are available to the procurement function?			X	100	100
5.	Are incoming orders reviewed for revisions and issue changes?			X	100	100
6.	Is conformance to customer specifications assured before an order is accepted?			X	100	100
7.	Is customer feedback provided when designs do not meet manufacturability requirements?			X	100	100
8.	Are critical characteristics classified, relative to impact on product performance?			X	100	100
9.	Are customers informed of changes made to products controlled by customer drawings or specifications?			X	100	100
10.	Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed?			X	100	100
11.	Do new product development procedures exist, and are they followed in the design development process?	X				

5.6 QUALITY RECORDS		STATUS				
DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are records of inspection and process control maintained and available for review?			X	100	100
2.	Are records of equipment and equipment maintenance kept?			X	100	100
3.	Is the record and sample retention program defined?			X	100	100
4.	Are quality data used as a basis for corrective action?			X	100	100
5.	Are quality data used in reporting performance and trends to management?			X	100	100
6.	Are quality data used in supporting certifications of quality furnished to customers?			X	100	100
7.	Is field information used for corrective action?			X	100	100
8.	Does a cost of quality measurement system exist?			X	100	100
9.	Are customer reported quality problems responded to, and resolved in the time period requested?			X	100	100
10.	Is quality information on production material rejects provided to sub-suppliers with required corrective action?			X	100	100
11.	Are computers used to collect and analyze quality data?			X	100	100

COMMENTS

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5.7 SKILLS, TRAINING, & CERTIFICATION	STATUS
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DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Does management ensure that all personnel are trained in their role for achieving Total Customer Satisfaction?			X	100	100
2.	Do all personnel understand how their performance impacts internal and external customer satisfaction?			X	100	100
3.	Do all personnel who contact external customers reflect quality improvement programs?			X	100	100
4.	Do personnel participate in professional societies and growth programs?			X	100	100
5.	Are all personnel trained in sufficient detail to support key initiatives?			X	100	100
6.	Are the results of training evaluated and indicated program changes made?			X	100	100
7.	Does a policy exist which encourages the cross training and rotation of personnel, and is this policy used as the basis of job progression?			X	100	100
8.	Are performance standards participatively developed, and regularly applied for all personnel?			X	100	100
9.	Are Total Customer Satisfaction programs and resulting successes publicized to all personnel?			X	100	100
10.	Do goal setting and reward/incentive programs support the quality improvement process?			X	100	100

5.8 SUBCONTRACTOR CONTROL		STATUS				
DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are requirements defined, communicated, and updated to ensure that the supplier understands expectations?			X	100	100
2.	Does a system exist which measures the performance of the supplier and communicates such information to the supplier? (i.e., supplier rating system)			X	100	100
3.	Have the organization's processes been characterized to identify the critical requirements for the suppliers products?			X	100	100
4.	Have the capabilities of the supplier's processes been assessed and considered in the establishment of the requirements?			X	100	100
5.	Have partnerships been established with suppliers, and is assistance provided to ensure that each supplier has the capability to consistently supply conforming products?			X	100	100
6.	Have quality and cycle time metrics and improvement goals been established participatively with the supplier?			X	100	100
7.	Has a system been established with the supplier for identification and verification of corrective action?			X	100	100
8.	Have the requirements for supplier materials been properly characterized and specified to ensure conformance of the product/service to the customer satisfaction requirements?			X	100	100
9.	Is there a supplier certification program or equivalent procured material/service continuous quality improvement program?			X	100	100
10.	Can all personnel who contract suppliers properly reflect appropriate quality improvement programs and status to them?			X	100	100

COMMENTS

5.9 CALIBRATION CONTROL		STATUS				
DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results

1.	Are calibration and preventative maintenance programs in place and documented?			X	100	100
2.	Are calibration and maintenance personnel trained?			X	100	100
3.	Is traceability to NIST maintained?			X	100	100
4.	Is quality measurement and control equipment current, effective, and sufficiently integrated with production equipment?			X	100	100
5.	Is the history of quality measurement and control equipment documented?			X	100	100
6.	Has repeatability of measuring devices and inspection or testing processes been established and monitored; are gauge capability studies conducted and GR&R ratios acceptable(<10%)?			X	100	100
7.	Are calibration and preventative maintenance cycles on schedule?			X	100	100
8.	Is the use of non-calibrated equipment for design and production purposes prohibited?			X	100	100
9.	Are tools and fixtures used as criteria or acceptability of product/work fully qualified and identified?			X	100	100
10.	Are calibration intervals defined in accordance with industry standards or manufacturer's recommendations and the calibration history of the equipment?			X	100	100

5.10 INTERNAL AUDITS		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are regular reviews of the product/process conducted and are goals/plans established to continually improve?			X	100	100
2.	Are the processes/products properly documented and controlled? Do they include appropriate customer requirements and are they executed in conformance to the documentation?			X	100	100
3.	Are the required quality checks built into the operations within the manufacturing, field installation, and service process, and is the resulting data maintained and promptly acted upon?			X	100	100
4.	Are all pertinent methods of statistical quality control properly, effectively and efficiently used?			X	100	100
5.	Does a process change control system exist, and are customers informed of changes made to products and processes with customer approval prior to the change, when required?			X	100	100
6.	Are the operators within the process provided with written work instructions and are they trained?			X	100	100
7.	Is the receipt, handling, storage, packaging and release of all material, including customer provided items, at all stages, specified and controlled to prevent damage or deterioration, and to address obsolete material?			X	100	100
8.	Is there a first in/first out (FIFO) system in place, and is it followed?			X	100	100

COMMENTS

5.11 STATISTICAL PROCESS CONTROL		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Have the personnel who will be responsible for guiding the implementation of SPC been designated?			X	100	100
2.	Are statistical techniques used to reduce variation in the engineering process before the start of production?			X	50	50
3.	Is the quality system dependent upon process rather than product controls?			X	80	100
4.	Is the capability of critical processes and machines measured and monitored with CPK's >1.5, and targeted with CP of 2.0?			X	100	100
5.	Are incapable processes or machines targeted for improvement or replacement?			X	100	100
6.	Is SPC implemented for all critical processes?			X	100	100
7.	Are procedures that control the reaction to out-of-control situations adequate and effective?			X	100	100
8.	Are operators trained in the use of appropriate statistical techniques, and are they properly applying them?			X	100	90
9.	Are advanced problem solving techniques used by engineers to solve problems? (Design of Experiments, planned experimentation, advanced diagnostic tools, etc.)			X	75	100
10.	Are control charts and other process controls properly implemented?			X	100	100
11.	Is statistical process control being practiced in work centers and are yields being recorded and plotted on a scheduled basis, with respect to upper and lower control limits?			X	90	90

5.12 PROBLEM SOLVING		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are employees trained in problem solving techniques, in comparison to the needs of the organization?			X	80	80
2.	Does the organization utilize participative problem solving techniques to identify, measure and resolve internal and external problems?			X	80	80
3.	Are problem solving efforts timely and effective?			X	100	100
4.	Are applied resources sufficient to remove problem solving constraints?			X	100	100
5.	Are statistical techniques used for problem solving?			X	100	90
6.	Are quality data used to identify barriers, and to determine the priority of problems?			X	100	90
7.	Is there a policy/procedure that includes the use of problem solving techniques to systematically drive reduction in variability?			X	100	100

COMMENTS						

5.13 IN-PROCESS CONTROL		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are process capabilities established and maintained on all major processes? (critical parameters)			X	100	100
2.	Are in-process inspections, test operations, and processes properly specified and performed?			X	100	100
3.	Are in-process inspection facilities and equipment adequate?			X	100	100
4.	Are the results of in-process inspections used in the promotion of effective preventative action and corrective action?			X	100	100
5.	Is preventative maintenance performed on the equipment and facilities?			X	100	100
6.	Are housekeeping procedures adequate and how well are they followed?			X	100	100
7.	Are process management plans established, and are critical parameters followed?			X	100	100
8.	Are work areas uncluttered and free of excess work-in-process, supplies, debris, etc? Is the environment conducive to producing quality work? Is proprietary information adequately protected?			X	100	100
9.	Are certifications and in-process inspection results used in making final acceptance decisions?			X	100	100
10.	Are methods and procedures for the control of metallurgical, chemical, and other special processes established and followed?			X	100	100

5.14 RECEIVING INSPECTION		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are receiving inspection facilities and equipment adequately and properly maintained?			X	100	100
2.	Are receiving inspection procedures documented and followed?			X	100	100
3.	Are receiving inspection results used for corrective and preventive action?			X	100	100
4.	Are the procedures for storage and timely disposition of discrepant material in place and followed?			X	100	100

COMMENTS

5.15 MATERIAL HANDLING		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are procured material releases from receiving inspection clearly identified, as to acceptance status?			X	100	100
2.	Are procedures to facilitate limited life materials, such as prepreg, in place, properly controlled, and monitored?			X	100	100
3.	Are procured items identified with some means of traceability (serial number, lot number, date code, etc.)?			X	100	100
4.	Are procedures and facilities adequate for storage, release and control of materials?			X	100	100
5.	Are in-store and in-process materials properly identified and controlled?			X	100	100
6.	Is in-process material protected from corrosion, deterioration, and damage?			X	100	100

5.16 NON-CONFORMING MATERIAL CONTROL		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Is non-conforming material identified, segregated from regular production material, and properly dispositioned?			X	100	100
2.	Are non-conforming materials properly identified and controlled to prevent inadvertent use?			X	100	100
3.	Is the review and disposition of non-conforming materials defined, and are provisions made for inclusion of the customer in disposition decision?			X	100	100
4.	Are procedures for controlling non-conforming materials, and for ensuing corrective action, in place and followed?			X	100	100
5.	Do procedures provide for material review by a committee consisting of Quality and Engineering (as a minimum), to determine the disposition of non-conforming materials? (deviating from drawings or specification)			X	100	100
6.	Do supplier's procedures and controls for corrective action prevent recurrence of non-conformances?			X	100	95
7.	Is there a system for coordinating necessary corrective action with purchasing personnel?			X	100	100
8.	Does the corrective action extend to all applicable causes of non-conformance (e.g., design, workmanship, procedures, equipment, etc.)?			X	100	100

COMMENTS

5.17 INSPECTION AND TEST PLAN		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are statistical techniques used in determining the acceptability of finished goods to customer requirements?			X	100	100
2.	Are periodic tests conducted to audit reliability and environmental performance of the final product?			X	100	100
3.	Is CPK tracking performed for critical characteristics, with plans to achieve CPK = 1.5 with a target of CP of 2.0?			X	100	100
4.	Is root cause failure analysis performed for internal and external failures, and is appropriate corrective action implemented?			X	100	100
5.	Are test and inspection personnel trained in the procedures of their operations, and are those procedures being followed?			X	100	100
6.	Is the new product/technology/service, as produced by the processes, verified to meet all customer satisfaction requirements?			X	100	100

5.18 PRODUCT INSPECTION/FINAL AUDIT		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are final product acceptance procedures documented and followed?			X	100	100
2.	Are all specific customer product audits conducted, as required?			X	100	100
3.	Are inspectors trained for the tasks performed?			X	100	100
4.	Are flow charts or milestones developed with checkpoints readily available?			X	100	100
5.	Is a system in place which denotes inspection performed; e.g., use of initials, stamps, labels, bar codes, etc., affixed to production documentation?			X	100	100
6.	Is a quality system established and maintained for control of product/production documentation?			X	100	100
7.	Is "accept/reject" criteria defined and available for use?			X	100	100
8.	Is a final audit performed to ensure that all required verifications and tests, from receipt of materials through point of product completion, have been accomplished?			X	100	100
9.	Are packing and order checking procedures documented and followed?			X	100	100

COMMENTS						

5.19 TOOLING INSPECTION, HANDLING, &		STATUS				
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STORAGE						
DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are temperature, humidity, laminar flow controls in place to prevent contamination, and to assure dimensional stability?			X	100	100
2.	Do operators use hairnets, gloves & lab coats in all photolab and photoexposure areas?			X	100	100
3.	Are work instructions and related forms in place to control all applicable tooling requirements, as stated in the customer's purchase order?			X	100	100
4.	Are customer provided artworks controlled with regard to handling, storage, revision control and relationship to converted production phototools (working films)?			X	100	100
5.	Are production phototools (working films) controlled with regard to handling, storage, use life, and relationship to customer purchase order?			X	100	100
6.	Are customer provided artworks and production phototools (working films) inspected, including dimensional checks?			X	100	100
7.	Are all tools, fixtures, and other devices, used for tooling inspection and control, maintained under the calibration control procedure?			X	100	100
8.	Are records showing initial acceptance, periodic checks, and any needs for rework and/or modification available?			X	100	100

5.20 CORRECTIVE ACTION		STATUS				
DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are final acceptance inspection results used for corrective and preventative action?			X	100	100
2.	Is root-cause analysis performed for non-conformances? This includes, but is not limited to, non-conformances (problems) caused by suppliers, found/caused "in-house" during processing, or those reported by the customer.			X	100	100
3.	Is positive action taken to prevent recurrence of problems, and are there documented reports/records of each occasion?			X	100	100
4.	Do procedures and systems provide for ensuring that replies are made to customer requests for correction action within the time limit specified?			X	100	100
5.	Is corrective action controlled and documented for all applicable work centers?			X	100	100
6.	When corrections are made, is their effectiveness subsequently reviewed and monitored?			X	100	100

COMMENTS	

SECTION 6 (CHECK ONE IN EACH LINE THAT APPLIES)

MANUFACTURING HISTORY (See Section 2 Site Capability)

DATE COMPLETED 12-5-09

Please complete as many history profiles so that the total descriptions of products you manufacture account for production orders that reflect 70% of your business. History profiles are for board or board family (board types may be grounded together if they are similar).

BOARD TYPE	DATE OF ORDER	MATERIAL	HISTORY #
VIA TYPE	PRODUCTION QUANTITY	TOTAL YEARLY PRODUCTION %	

Dimensions in millimeters (inches in brackets)

BOARD			HOLES		
BOARD SIZE DIAGONAL	TOTAL BOARD THICKNESS	NUMBER CONDUCTIVE LAYERS	DIA DRILLED HOLES	TOTAL PTH TOL (MAX-MIN)	LOCATION TOL DTP
<input type="checkbox"/> <250 [<10.00]	<input type="checkbox"/> <1,0 [<.040]	<input type="checkbox"/> 1-4 [1-4]	<input type="checkbox"/> >0,5 [>.020]	<input type="checkbox"/> >0,250 [> .010]	<input type="checkbox"/> >0,50 [>.020]
<input type="checkbox"/> 250 [10.00]	<input type="checkbox"/> 1,0 [.040]	<input type="checkbox"/> 5-6 [5-6]	<input type="checkbox"/> 0,5 [.020]	<input type="checkbox"/> 0,250 [.010]	<input type="checkbox"/> 0,50 [.020]
<input type="checkbox"/> 350 [14.00]	<input checked="" type="checkbox"/> 1,6 [.060]	<input type="checkbox"/> 7-8 [7-8]	<input type="checkbox"/> 0,4 [.016]	<input type="checkbox"/> 0,200 [.008]	<input type="checkbox"/> 0,40 [.016]
<input type="checkbox"/> 450 [17.50]	<input type="checkbox"/> 2,0 [.080]	<input type="checkbox"/> 9-12 [9-12]	<input type="checkbox"/> 0,35 [.014]	<input type="checkbox"/> 0,150 [.006]	<input type="checkbox"/> 0,30 [.012]
<input type="checkbox"/> 550 [21.50]	<input type="checkbox"/> 2,5 [.100]	<input checked="" type="checkbox"/> 13-16 [13-16]	<input type="checkbox"/> 0,30 [.012]	<input type="checkbox"/> 0,125 [.005]	<input type="checkbox"/> 0,25 [.010]
<input checked="" type="checkbox"/> 650 [25.50]	<input type="checkbox"/> 3,5 [.135]	<input type="checkbox"/> 17-20 [17-20]	<input type="checkbox"/> 0,25 [.010]	<input type="checkbox"/> 0,100 [.004]	<input type="checkbox"/> 0,20 [.008]
<input type="checkbox"/> 750 [29.50]	<input type="checkbox"/> 5,0 [.200]	<input type="checkbox"/> 21-24 [21-24]	<input checked="" type="checkbox"/> 0,20 [.008]	<input checked="" type="checkbox"/> 0,075 [.003]	<input type="checkbox"/> 0,15 [.006]
<input type="checkbox"/> 850 [33.50]	<input type="checkbox"/> 6,5 [.250]	<input type="checkbox"/> 25-28 [25-28]	<input type="checkbox"/> 0,15 [.006]	<input type="checkbox"/> 0,050 [.002]	<input type="checkbox"/> 0,10 [.004]
<input type="checkbox"/> >850 [>33.50]	<input type="checkbox"/> >6,5 [>.250]	<input type="checkbox"/> >28 [>28]	<input type="checkbox"/> <0,15 [.006]	<input type="checkbox"/> <0,050 [<.002]	<input checked="" type="checkbox"/> <0,10 [<.004]
<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:

CONDUCTORS						
INTERNAL ELEC CLEARANCE (MIN)	INTERNAL COND WIDTH (MIN)	INTERNAL PROCESS ALLOWANCE	EXTERNAL ELEC CLEARANCE (MIN)	EXTERNAL COND WIDTH (MIN)	EXTERNAL PROCESS ALLOWANCE	FEATURE LOCATION DTP
<input type="checkbox"/> >0,350 [>.014]	<input type="checkbox"/> >0,250 [>.010]	<input type="checkbox"/> >0,100 [>.004]	<input type="checkbox"/> >0,350 [>.014]	<input type="checkbox"/> >0,250 [>.010]	<input type="checkbox"/> >0,100 [>.004]	<input type="checkbox"/> >0,50 [>.020]
<input type="checkbox"/> 0,350 [.014]	<input type="checkbox"/> 0,250 [.010]	<input type="checkbox"/> 0,100 [.004]	<input type="checkbox"/> 0,350 [.014]	<input type="checkbox"/> 0,250 [.010]	<input type="checkbox"/> 0,100 [.004]	<input type="checkbox"/> 0,50 [.020]
<input type="checkbox"/> 0,250 [.010]	<input type="checkbox"/> 0,200 [.008]	<input type="checkbox"/> 0,075 [.003]	<input type="checkbox"/> 0,250 [.010]	<input type="checkbox"/> 0,200 [.008]	<input type="checkbox"/> 0,075 [.003]	<input type="checkbox"/> 0,40 [.016]
<input type="checkbox"/> 0,200 [.008]	<input type="checkbox"/> 0,150 [.006]	<input type="checkbox"/> 0,050 [.002]	<input type="checkbox"/> 0,200 [.008]	<input type="checkbox"/> 0,150 [.006]	<input type="checkbox"/> 0,050 [.002]	<input type="checkbox"/> 0,30 [.012]
<input type="checkbox"/> 0,150 [.005]	<input type="checkbox"/> 0,125 [.005]	<input type="checkbox"/> 0,040 [.0015]	<input type="checkbox"/> 0,150 [.006]	<input type="checkbox"/> 0,125 [.005]	<input type="checkbox"/> 0,040 [.0015]	<input type="checkbox"/> 0,25 [.010]
<input type="checkbox"/> 0,125 [.005]	<input type="checkbox"/> 0,100 [.004]	<input type="checkbox"/> 0,030 [.0012]	<input type="checkbox"/> 0,125 [.005]	<input type="checkbox"/> 0,100 [.004]	<input type="checkbox"/> 0,030 [.0012]	<input type="checkbox"/> 0,20 [.008]
<input checked="" type="checkbox"/> 0,100 [.004]	<input checked="" type="checkbox"/> 0,075 [.003]	<input checked="" type="checkbox"/> 0,025 [.001]	<input checked="" type="checkbox"/> 0,100 [.004]	<input checked="" type="checkbox"/> 0,075 [.003]	<input checked="" type="checkbox"/> 0,025 [.001]	<input type="checkbox"/> 0,15 [.006]
<input type="checkbox"/> 0,075 [.003]	<input type="checkbox"/> 0,050 [.002]	<input type="checkbox"/> 0,020 [.0008]	<input type="checkbox"/> 0,075 [.003]	<input type="checkbox"/> 0,050 [.002]	<input type="checkbox"/> 0,020 [.0008]	<input type="checkbox"/> 0,10 [.004]
<input type="checkbox"/> <0,075 [<.003]	<input type="checkbox"/> <0,050 [<.002]	<input type="checkbox"/> <0,020 [<.0008]	<input type="checkbox"/> <0,075 [<.003]	<input type="checkbox"/> <0,050 [<.002]	<input type="checkbox"/> <0,020 [<.0008]	<input checked="" type="checkbox"/> <0,10 [<.004]
<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:

SECTION 7

DATE COMPLETED 12-5-09

IDENTIFICATION OF PREVIOUS AUDITS (Optional)

Please complete as many forms as you feel reflect the intensity of your customer visits.

COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACTED AT	
COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACTED AT	
COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACT AT	

*REPEAT THIS FORM AS NECESSARY

SECTION 8

FINANCIAL REVIEW (OPTIONAL)

DATE COMPLETED 12-5-09

Please complete the following financial information that coincides with the company description and site information provided in section 1.

COMPANY FINANCIAL DESCRIPTION

LEGAL NAME Privately Held		
TAXPAYER ID NUMBER	DUNS NUMBER	TRADING SYMBOL
ANNUAL SALES	PRIOR YEAR	YEAR-TO-DATE
FISCAL YEAR		
BANK	ACCOUNT NUMBER	
BANK ADDRESS	STATE	ZIP
PROVINCE	COUNTRY	
BANK TELEPHONE NUMBER	FAX NUMBER	
COMMENTS		

SITE FINANCIAL DESCRIPTION

SITE NAME Privately Held		
TAXPAYER ID NUMBER	DUNS NUMBER	TRADING SYMBOL
ANNUAL SALES	PRIOR YEAR	YEAR-TO-DATE
FISCAL YEAR		
BANK	ACCOUNT NUMBER	
BANK ADDRESS	STATE	ZIP
PROVINCE	COUNTRY	
BANK TELEPHONE NUMBER	FAX NUMBER	
COMMENTS		

SECTION 9

MQP ELECTRONIC EDITING

This MS Word template comes with editable fields. IPC has made this electronic document available for ease of completing, updating, and filing the MQP, as well as to give the laminate manufacturer and customer a common interface. Using the template enables laminate manufacturers to maintain several customer specific files without the endless stream of paperwork.

Editable fields are highlighted in gray. To complete the fields in the template, use the TAB key to toggle from field to field, entering the information as instructed in the introductory text for each section.

The developers of this MQP strongly suggest the person at the laminate manufacturing facility responsible for creating and maintaining the MQP write protect the file to be sent.